



Dear Provider:

As a valued member of the health care community, Humana Veterans Healthcare Services, Inc. (HVHS) is offering you an opportunity to participate in a select provider network that will serve our military veterans in a new healthcare business sponsored by the United States Department of Veterans Affairs (DVA).

HVHS, established in 2007, is a wholly owned subsidiary of Humana Military Healthcare Services (HMHS). HMHS is a wholly owned subsidiary of Humana Inc. HVHS was established to focus on administering healthcare benefits to veterans of the uniformed services. Therefore, HVHS is rapidly in the process of building a network of providers to serve veterans and their health care needs. HVHS has recently responded to a significant proposal from the DVA to provide healthcare benefit services to eligible veterans. This proposal is called Project HERO (Health Effectiveness through Resource Optimization). We anticipate award and the start of work for this DVA program in the Fall of 2007.

Please take time to carefully consider joining our new network. Here are just a few of the advantages you will enjoy as a participating HVHS Network Provider.

- ***NO beneficiary cost shares for you to collect.***
- ***NO collecting co-pays from beneficiaries.***
- ***NO deductibles for you to collect from beneficiaries.***
- ***NO calling a health plan to determine any beneficiary cost whatsoever.***
- ***You will be paid directly and promptly by HVHS.***
- ***All veteran appointments will be authorized, coordinated and scheduled directly with you.***

Should you have any questions or wish to speak to an HVHS Customer Service Representative about this developing network, you may call us at **1-866-458-6630**.

Sincerely,

Angela Sullivan Louis  
Director of Network Operations  
Humana Veterans Healthcare Services